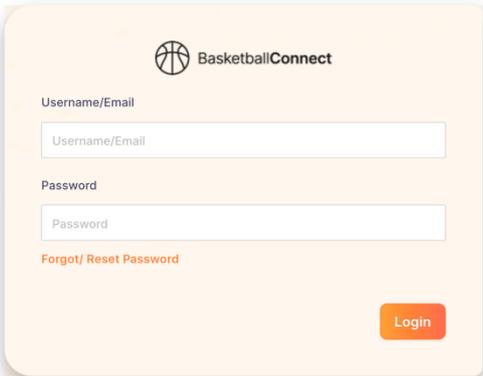
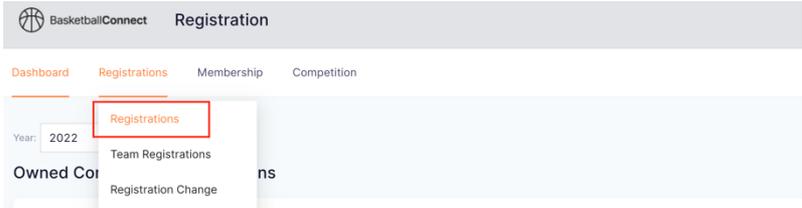
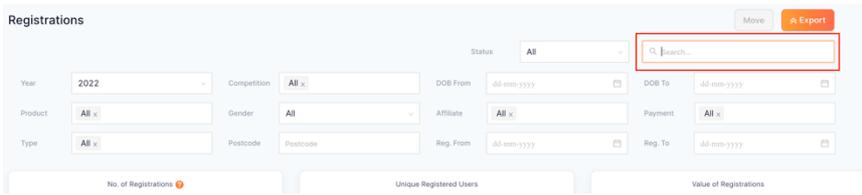
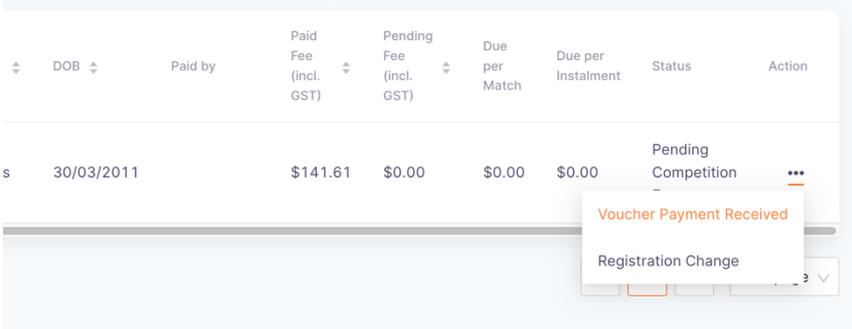


Government Voucher Process

If a participant has registered using a Government Voucher, the process to redeem the voucher depends on if they have provided the voucher to the **club** or the **association**.

If the participant has provided the voucher details to the **club** directly:

1	<p>The club needs to redeem the funds for the voucher through the Government Portal</p>	
2	<p>Once the club has received the funds from the Government, the club will need to log on to BasketballConnect</p>	
3	<p>In the Registrations module, select Registrations > Registrations</p>	

4	Enter the participant's name in the Search Bar then tap Enter	
5	Select the 3 dots on the right hand side and select Voucher Payment Received	

The participant's registration status is updated from **pending** to **registered**.

Any funds that need to be paid up to either the association or BQ will be deducted from the **club's** account and paid forward.

If the **association** is redeeming the Government Voucher funds through the Government portal on the club's behalf, the association then needs to wait until the funds are received by the Government.

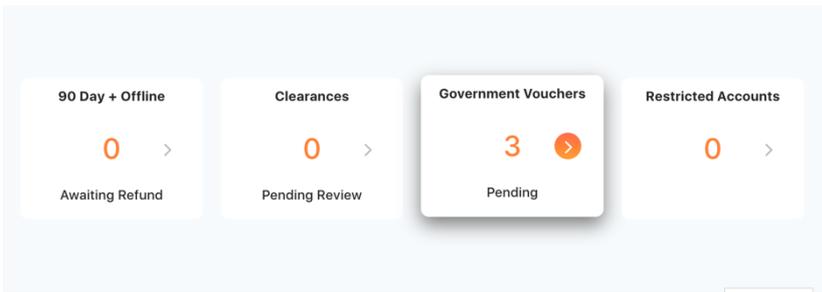
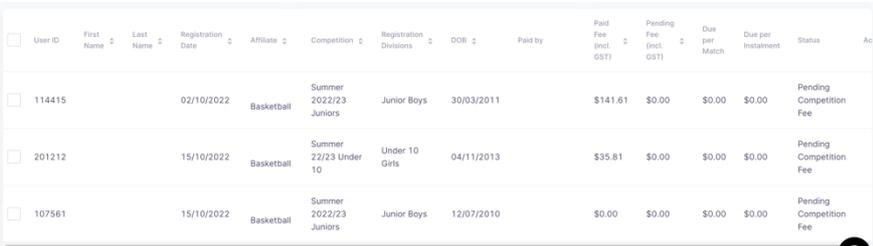
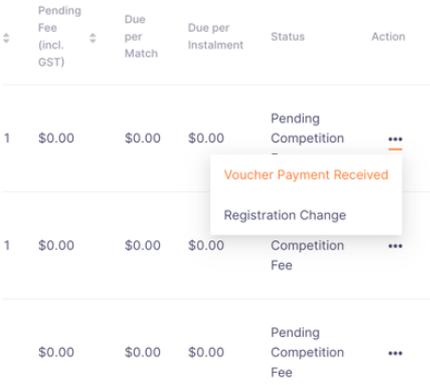
If the participant has registered to the club, the association needs to deposit all of the funds received by the Government into the club's bank account.

The club will then need to complete steps **2 to 5** above.

If the participant registers directly to the association, then the association needs to complete steps **1 to 5** above then any funds owing up to BQ will be taken from the association's account and paid forward to BQ.

If you are processing multiple government vouchers through BasketballConnect at once, please see more below:

If you are processing multiple government vouchers at a time:

1	<p>In the home screen of BasketballConnect, you will see a box for Government Vouchers</p>																																																									
2	<p>Once you select the arrow in the box, it will take you to the registrations screen with a list of the participants who have registered with a voucher</p> <p>N.B. Names have been removed for privacy reasons</p>	 <table border="1"> <thead> <tr> <th>User ID</th> <th>First Name</th> <th>Last Name</th> <th>Registration Date</th> <th>Affiliate</th> <th>Competition</th> <th>Registration Divisions</th> <th>DOB</th> <th>Paid by</th> <th>Paid Fee (incl. GST)</th> <th>Pending Fee (incl. GST)</th> <th>Due per Match</th> <th>Due per Instalment</th> <th>Status</th> </tr> </thead> <tbody> <tr> <td>114415</td> <td></td> <td></td> <td>02/10/2022</td> <td>Basketball</td> <td>Summer 2022/23 Juniors</td> <td>Junior Boys</td> <td>30/03/2011</td> <td></td> <td>\$141.61</td> <td>\$0.00</td> <td>\$0.00</td> <td>\$0.00</td> <td>Pending Competition Fee</td> </tr> <tr> <td>201212</td> <td></td> <td></td> <td>15/10/2022</td> <td>Basketball</td> <td>Summer 22/23 Under 10</td> <td>Under 10 Girls</td> <td>04/11/2013</td> <td></td> <td>\$35.81</td> <td>\$0.00</td> <td>\$0.00</td> <td>\$0.00</td> <td>Pending Competition Fee</td> </tr> <tr> <td>107561</td> <td></td> <td></td> <td>15/10/2022</td> <td>Basketball</td> <td>Summer 2022/23 Juniors</td> <td>Junior Boys</td> <td>12/07/2010</td> <td></td> <td>\$0.00</td> <td>\$0.00</td> <td>\$0.00</td> <td>\$0.00</td> <td>Pending Competition Fee</td> </tr> </tbody> </table>	User ID	First Name	Last Name	Registration Date	Affiliate	Competition	Registration Divisions	DOB	Paid by	Paid Fee (incl. GST)	Pending Fee (incl. GST)	Due per Match	Due per Instalment	Status	114415			02/10/2022	Basketball	Summer 2022/23 Juniors	Junior Boys	30/03/2011		\$141.61	\$0.00	\$0.00	\$0.00	Pending Competition Fee	201212			15/10/2022	Basketball	Summer 22/23 Under 10	Under 10 Girls	04/11/2013		\$35.81	\$0.00	\$0.00	\$0.00	Pending Competition Fee	107561			15/10/2022	Basketball	Summer 2022/23 Juniors	Junior Boys	12/07/2010		\$0.00	\$0.00	\$0.00	\$0.00	Pending Competition Fee
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